



## Claiming Your Medicare Rebate

### Claim Medicare Benefits online

You can submit a claim online using either:

- Medicare online account via myGov
- Express Plus Medicare mobile app

### Medicare Online Account

If you don't have a myGov account:

- Go to <https://my.gov.au/>
- Click on 'Create an account'
- Agree to terms of use
- Enter an email address (you will receive a code)
- Enter your mobile number (optional)
- Create a password
- Create secret questions
- Log in and continue to myGov

If you have a myGov account but it is not linked to your Medicare online account:

- Log in to your myGov account
- Select 'services' and then 'Medicare' to register
- You will need your Medicare card
- Follow the questions
- Register your bank details to receive the benefit
- You'll know if you're set up if you see Medicare linked on your myGov

If you have a myGov account and it is linked to your Medicare online account:

- Make sure you have both your account and receipt ready, and the details of the service you want to claim for
- Follow the questions and upload a copy of your receipt from the appointment you want to claim for
- You will usually get the benefit within 7 days of submitting the claim

### Express Plus Medicare mobile app

Claim on your phone by downloading the 'Express Plus Medicare' mobile app and sign into your Medicare account. Make sure you have a copy of your receipt and the details of your service.



### Alternative methods

- Submitting a claim by mail: you will need to complete a Medicare claim form (<https://www.servicesaustralia.gov.au/individuals/forms/ms014>) and mail it to the address found on the form
- Submitting a claim at a service centre: Visit the website to locate your nearest one (<https://findus.servicesaustralia.gov.au/>)

*Please call us if you need further assistance. Kind regards, Alison Abbott (Practice Manager)*

26 Reynard Street  
Coburg Vic 3058

11/24 Tanner Street  
Richmond Vic 3121

Cnr. Vineyard Road  
& Sussex Crt.  
Sunbury Vic 3429

**p: 9378 8559**  
f: 9378 8569  
e: [enquiries@linkspychology.com.au](mailto:enquiries@linkspychology.com.au)  
w: [www.linkspychology.com.au](http://www.linkspychology.com.au)  
ABN: 54 633 756 617